PAAB Community Forum Guidelines

Introduction

At PAAB is pleased to offer our community with more ways to engage with our guidelines and interact with one another through greater social interactivity on our website. We also have a responsibility to ensure our community remains safe, balanced and respectful - particularly in these formative stages of these new features. We understand that conversations can get spirited (the best ones do!), but please discuss fairly and be constructive. In short, treat others as you expect to be treated.

The Forums

How to comment

You will find comments and commenting tools at the bottom of most articles. You may login with your social media account, or you may choose to participate anonymously.

Moderation

All comments are subject to moderation. Your post may have to be reviewed by a moderator before it appears on the site, or it may be moderated after it has been posted. PAAB staff may edit or remove posts for a number of reasons, such as:

- <u>Preclearance activities</u>: Comments about a file or review should be directed through the appropriate eFiles channels. These comments are considered off-topic and will be removed. Our eFiles tagging system offers the ability to share your thoughts with us directly and privately. Login to your eFiles account and click on the 'Ticket' tab in the navigation menu. <u>CLICK HERE</u> to learn more about the tagging system.
- <u>Complaints about existing ads</u>: Complaints about ads should proceed through the formal complaint mechanism. <u>CLICK HERE</u> to learn more or go to section 1.7 of the PAAB code.
- <u>Personal attacks</u>: Attacks against PAAB staff, against other commenters and against the subjects in our articles will be removed. Name-calling, threats and verbal abuse is not tolerated.
- <u>Sales pitches or other spam</u>: Do not flood the comments with multiple messages that say the same thing. Messages promoting your business, project or a special deal will be removed.
- <u>Trolling</u>: Stay relevant and on topic. If you purposely try to derail a conversation or post inflammatory comments, they will be removed and you will be at risk of being suspended or banned.
- <u>Racism, sexism and other discrimination</u>: Attacking a group of people or making broad statements against groups is not allowed.
- <u>Illegal activities</u>: Do not make libellous statements or comments that include false or unsubstantiated allegations. If the legality of your comment is in question, it will be removed. This includes any comments which could be considered as off-label for a product in Canada.
- <u>Moderation complaints</u>: These fall under off-topic and are unlikely to result in a resolution. Please report moderation complaints to <u>info@paab.ca</u> so we can deal with them.
- <u>Offensive material</u>: This includes pornographic, erotic or lewd material. If your username includes words that are offensive or abusive, your account will be blocked.
- <u>Doxxing</u>: Posts containing personal, sensitive or confidential information about yourself or another person.

• Posts in languages other than English or French

Keep it organized and tidy

Our forums are organized by topic area to keep conversation threads focused and organized. Each of your posts should be placed in the appropriate forum, attached to the related topic of conversation. Make the effort to put things in the right place, so that we can spend more time discussing and less cleaning up. So, for example:

- Putting comments about a particular webpage of the code in the forum residing on that same webpage.
- Putting comments that pertain to a particular guidance, report or blog entry in the particular forum connected to each of those web assets.
- Don't start a topic in the wrong category.
- Don't cross-post the same thing in multiple topics.
- Don't post no-content replies.
- Don't divert a topic by changing it midstream.
- Don't sign your posts every post has your profile information attached to it.
- Rather than posting "+1" or "Agreed", use the Upvote button. Rather than taking an existing topic in a radically different direction, use Reply to the individual comment.

Content Guidelines

You may not post anything digital that belongs to someone else without permission. You may not post descriptions of, links to, or methods for stealing someone's intellectual property (software, video, audio, images), or for breaking any other law

The following content represents parameters for the thriving dialogue we would like to see within our online forums.

- 1. Posts conveying perceived opportunities for improvement in existing web content.
 - Requests for reconsideration of any standard conveyed within the code or guidances, such as modifying the basis for deciding what is approvable. These posts must include a rationale and ideally also the proposed revision for consideration.
 - Input on how to improve the clarity of a document on the PAAB website, including suggested adjustments to the language used to convey a standard while the essence of the standard itself remains unchanged. These posts must include a rationale and ideally also the proposed revision for consideration.
 - Posts that add in a constructive way to the content in a PAAB blog entry. Ideally this type of post is accompanied by links to credible external resources that further support and expand on the conversation.
 - Requests for PAAB to consider sharing additional quality assurance metrics or submission trend data. We want your ideas and appreciate knowing what data resonates best with you. When making a suggestion, try and include as much specificity and detail as possible.
 - Posts suggesting that PAAB remove web content that is aged and may no longer be relevant. When making a suggestion, please include a link to the specific content you believe needs to be modified or removed.
 - Posts requesting that PAAB creates guidance on particular topics that aren't yet addressed. These posts must include a rationale and ideally also more details on how you believe this guidance will help with a given topic area.

- 2. Posts conveying insights about emerging trends that may impact the standards conveyed in a particular code section or guidance document (e.g. political, legal, cultural, technological trends). Ideally this type of post is accompanied by links to the related guidance from the relevant, credible emerging trend resources.
- 3. Posts conveying insights about how certain standards are addressed in other jurisdictions to assist PAAB with its benchmarking exercises. Ideally this type of post is accompanied by links to the related guidance from the other jurisdiction.

Terms of Service

The views expressed in the comments of this site do not necessarily reflect or represent the views of PAAB, its staff or contributors. PAAB reserves the right to ban any commenter.

By using the commenting features on the site, you accept our terms and conditions and privacy policy. You shall remain solely responsible for the content of any comments you submit. You agree that any comment submitted by you to the site will not violate any right of any third party, including copyright, trademark, privacy, or other personal or property rights.

Any comments, suggestions, or ideas submitted by you shall become the property of PAAB. We will be entitled to use, reproduce, and disclose any comments, suggestions, or ideas you submit for any purpose whatsoever, without restriction, and without compensating you in any way. Please do not submit any comments or materials that you do not wish to assign to us.